

COMPANY PROFILE



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Introduction

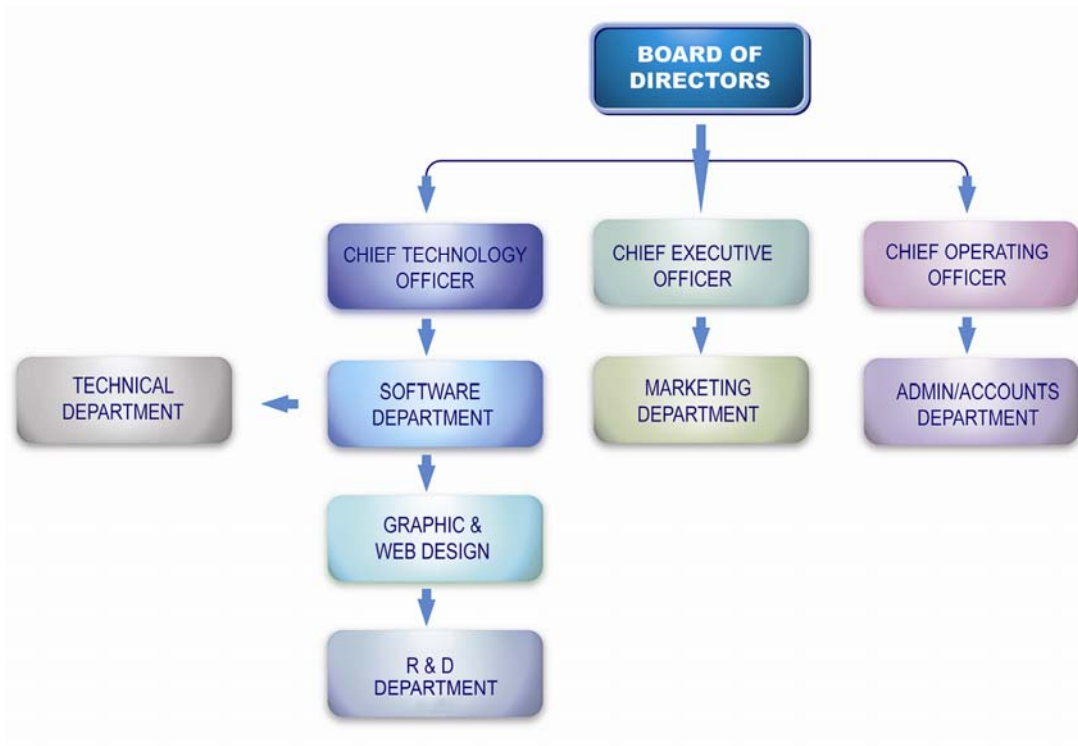
OMERA Solutions is an ICT and Professional Training company principally involved in providing IT Business, Technical Consulting Services and delivering integrated enterprise application solution. We are one of the leading local solution provider and implementers when it comes to Enterprise Data Warehouse, Business Intelligence, Executive Information System, Web Application,.Net, PHP,ERP,SAAS developer, Data Cleansing, Accounting Software in Malaysia.

OMERA Solutions main activities are in the Web Application, Software Design and Development of Telecommunication Applications and Solutions specifically catered for the Telecommunication Industry that will suite their respective needs in the Information Technology era.

OMERA Solutions will engage in continuous fine-tuning its business model and development efforts are being aggressively planned. OMERASolutions provides one-way and two-way mobile messaging capability through their global Mobile messaging Gateway Infrastructure. Our infrastructure has been proven to work with that of major Telco's operators such as Maxis, Celcom, Tm Touch and Digi throughout the west and east Malaysia. We are a specialized content provider focusing on mobile and wireless solutions.

Organizational Structure

Our dedicated team of technical and non-technical staff is composed of intelligent and dynamic individuals from various fields of expertise. The organizational structure of OMER Solutions is as follows:



OUR TEAM

We believe that OMER Solutions is uniquely qualified to work with our clients or business partners on this important initiative. OMER Solutions has assembled a highly qualified team who bring a wealth of knowledge and experience to this initiative. Our team has significant experience in the analysis, design, architecture, construction, implementation and management of web application or system application projects and in numerous industries, examples includes a major local bookstore, banking, property, and many more. Should the Department choose OMER Solutions as your partner on this project initiative, you will find our team has much to offer.



WHY OMER Solutions

OMER Solutions, one of the leading Web Application and Professional Training provider in Malaysia with supporting prominent corporate clients and managing over 10 servers. With a dedicated team of more than 15 innovative professionals, OMER Solutions' services include web & email hosting, web application development, solution implementation, technology consulting, operations support and turnkey enterprise solutions development. The dedicated software Research and Development (R&D) team capable of customizing solutions to meet specific requirement of industries based on each of the organization's needs. The expanding R&D team also thrives in bringing new technologies in creating innovative, reliable and outstanding products and services to our clients.

We believe in working very closely with all our clients especially their technical consultants to help them map their long term Corporate ICT Strategy. We develop a range of online solutions that are suitable for small, medium and large corporations across all industries. Our solutions comprises of three

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main areas namely, Internet Network Solutions, Web-related Solutions and Mobile Messaging Solutions. OMER Solutions has been continuously profitable since its inception, hence, ensuring strong resources to expand and develop our technical, sales and client service teams.

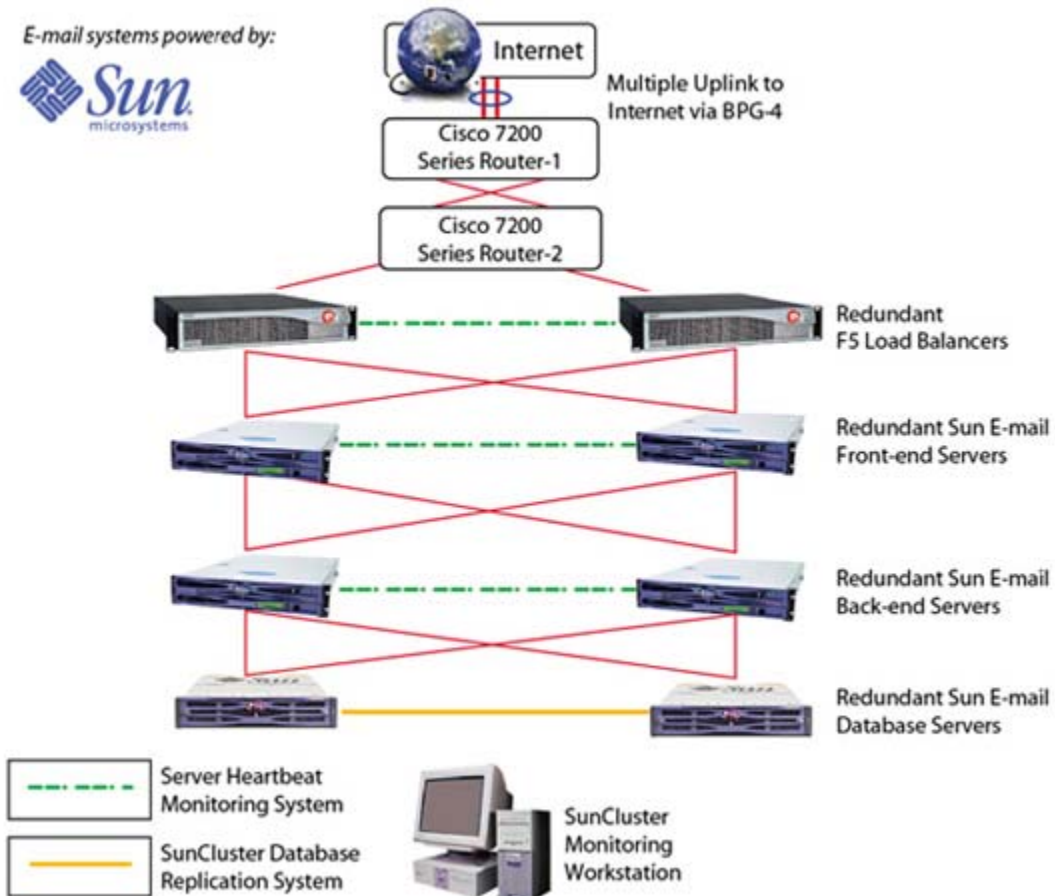
OMERA Solutions provides a comprehensive range of managed hosting solutions including:

1. Web Hosting for Linux and Windows 2000/2003 Server
2. Domain Name registration services (Local & International)
3. Server Co-location (Rack Space) services
4. Dedicated Servers for Windows 2003 & Managed Services
5. Dedicated Linux Server & Managed Services
6. MS SQL 2005 Database Hosting
7. Corporate E-mail Hosting services
8. E-Commerce Hosting services
9. Priority & Virtual Private Servers
10. Advanced Firewall and Managed Services
11. Internet Data Centre floor space and caged racks
12. Virtual Private Networks (VPN)
13. Complex Hosting Services such as clustering and high availability
14. Disaster Recovery & Remote Mirroring Services
15. Internet Backup Facilities

OMERA Solutions manages its operation in a highly reliable network infrastructure with multiple redundancies in various levels. With a robust, scalable and proprietary administration system, OMERASolutions is able to handle and maintain good services and support level to all its clients while at the same time, experiencing rapid growth in the business. With the proper system in place, OMERASolutions has positioned itself to become the leading Hosting Solutions Provider in the region.

OMERASolutions corporate clients base includes Small and Medium Enterprises (SMEs), Public Listed Companies, Government Departments, Web Portals, Application Service Providers (ASPs), Multi-National Companies and Financial Institutions.

Our E-Mail hosting Infrastructure



Network Operation Centre (NOC)

The OMER Solutions Network Operation Centre is located within Telekom Malaysia's Myloca Server Farm and CBJ 5 Server Farm building in Cyberjaya, Malaysia. An MSC designated area, Cyberjaya is positioned to become the heart of IT development in this region. Another OMER Solutions Network Operation Centre has been added to the latest list which is Jaring Server Farm which is located in Technology Park Malaysia, Bukit Jalil. The Multi-Million Dollar Network Operation Centre is designed to provide an environment necessary to keep your servers running 24 hours a day, 7 days a week securely and efficiently. Being a major tenant of the server farm, OMER Solutions are able to deliver full data centre facilities at a wholesale price direct to the end-users.

General Data Centre Building Structure Design

Overall Building Height : 9799 mm (32 feet) – Low structure & base at 24 meter above sea level

Available Space : 20,000 Square Feet

Ceiling Heights : 2600 mm (8.53 feet)

Floor Structure : anti static raised floor system (height 500mm) with Sunken Floor (direct finished with anti dust-coating)

Floor Loading : 500kg/m² (server room) and 1000kg/m² (UPS & Battery Room)

Wall Structure : 2 hours fire rated wall

Door Structure : 2 hours fire rated door (size minimum 1200mm(w), maximum 1800mm(w) with 2400mm(H))

Roof Structure : Vertical Metal Pitch Roof with lightning arrester

Goods Lift : door size 1100mm(W) X 2300mm(H) with capacity 759kg

Grounding : Less than 10 ohm (Bell Core Standard)

NOC has the following protection systems on place to ensure maximum operation regardless of the disruption:

1. Air-Conditioning & Temperature

24-hours x 365 days Precision Air-Conditioning with redundancy N+1 condenser, down flow air-cooled system with generator power in the unlikely event of blackout.

Data room : 22⁰C with humidity level maintained at RH 50%

UPS room : 26⁰C with humidity level maintained at RH 50%

Air Particle/Contamination level – less than 0.15mg/m³

CO₂ Level – Less than 1000ppm

CO Level – Less than 10 ppm

2. Power & Lighting

Power supply source : Dual source from TNB (14000kVa)

Power capacity : 2kVa guarantee allocated per 42U rack

Power distribution – dual feed redundant secondary switchboard & power distribution unit

Emergency Power Backup

1. 1 Perkins 1500RPM Diesel Generators (1000kVa)

2. 2 UPS Backup Systems (Redundancy, 2 X 400kVa)

UPS/Battery Uptime up to max 30 minutes (full load)

Backup Operation Support up to 20 hours with continuous operation if refill fuel tank

Nearest Gas Station (ESSO 8 km or Shell 10 km)

Current set-up capable for expansion / connection to additional generator if required

Electricity Lighting (illumination) – 500 Lux up to the floor level

Type of lighting : Quick Start Fluorescent Lights

3. Fire Security

Siemens Advanced Building Automation System

VESDA System – highly sensitivity smoke detection system and particle analyser

Gas-based Fire Suppression System – NAF SIII

4. Security Access Level

3 levels of access right zoning with tight security supervision :

- i) Single entrance & exit system
- ii) 24-hour security guard
- iii) Network operating center personnel escort

3 levels of System Access Identification :

- 1) ID/Proximity card with Key Lock
- 2) Biometric Fingerprint Scanner
- 3) CCTV Monitoring System (surveillance cameras)– Offsite tape storage maximum 3 months (rotation)



4. Operation Support

- i) 24/7/365 Centralized Monitoring and Supervision via Network Operation Centre
- ii) Utilization of Building Automation System to monitor power distribution, temperature setting, air conditioning, UPS, Fire Detection & Suppression system, Water detection, generator, door access.
- iii) Fully supported by maintenance contractor.

OMERA's SMS Solutions

SMS/MMS/3G Subscription-based Services

SMS Chat, SMS Gaming, SMS Promotion Updates, SMS Traffic Updates, SMS Astrologies, SMS numerologies, SMS Health Tips, SMS Image Tips, SMS Purchasement Authentication, Financial Services, Stock Exchange Informations, Job Alerts

SMS/MMS/3G Download Services

Easy to create, manage and distribute mobile contents such as Ringtones, Screensavers, Wallpapers, Picture Messages, Graphics, Icons, Mobile Coupons, LIVE TV Chatting, TV mobile game shows

SMS/MMS/3G Lifestyle & Communication Services

Mobile Photography, SMS Calendaring, SMS Friends, SMS Lifestyle Updates, Education Alerts, Accommodation services, traveling services, Mobile TV, Mobile Forums, Mobile Blogs

SMS/MMS/3G News & Information Services

SMS Finance, SMS Travel, SMS Turf

SMS/MMS/3G Sports & Games Services

SMS Games, JAVA Games

SMS/MMS/3G Contest & Voting Services

SMS Contest, SMS Voting

Corporate Solutions

Mobile Marketing, Media – SMS TV, Content Hosting, Mobile Portal Developments Mobile CRM

Services, Financial Alerts, Mobile Payments, System Integration, Web – Hosting



OMERA Privilege Card Management System

Overview

Privilege Card schemes can be large or small, expensive and wasteful if the correct foundation is not in place from the outset. Privilege Card schemes offer merchants a direct marketing tool, combined with incentive for customers to return.

Well run, well produced Privilege Card schemes achieve effective return business. OMERa offers a proven and tested solution/service that is accredited, working and capable of simple expansion without major investment.

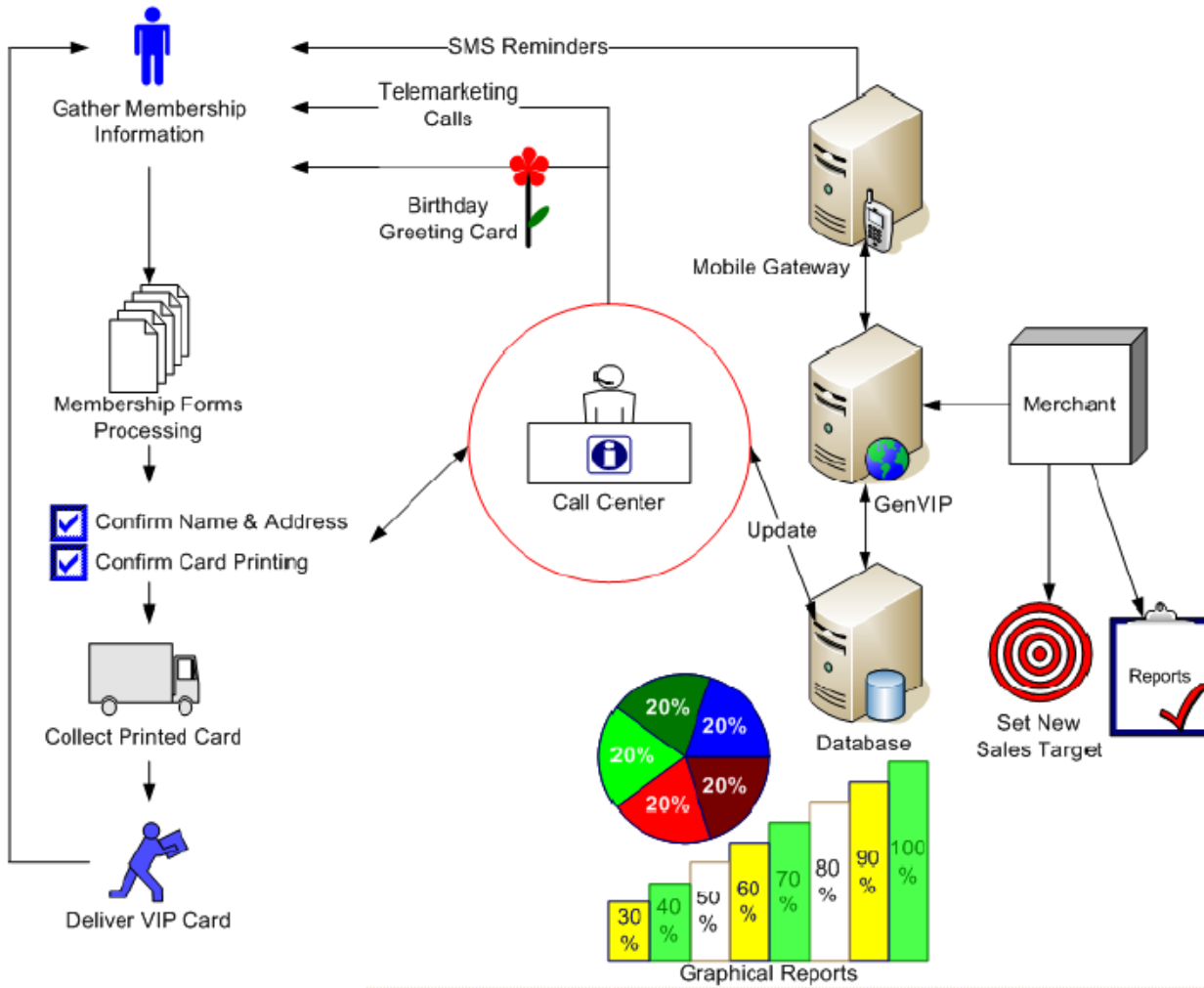
The privilege/vip card market is exploding as more and more organizations try to build brand loyalty and awareness through the use of branded cards. Each card is virtually a walking "billboard" for your company's products and services. Moreover, Privilege Cards are essential to building good customer relationships

Sadly, most companies do not manage their Privilege Card members efficiently and effectively. Examples like, not sending the printed cards in the promised time, do not inform their VIP members on new updates or promotions and most importantly, do not appreciate VIP members who often patronize your club/outlet.

This in turn will then defeat the purpose of having a well-managed Privilege Card Membership.

This is where OMERa will assist you in managing your membership base professionally with ease. By appointing us as your Privilege Card Management provider, you will be able to enjoy the benefits of a well-managed Privilege Card, thus improve in sales and brand awareness in the market!

Process Flow



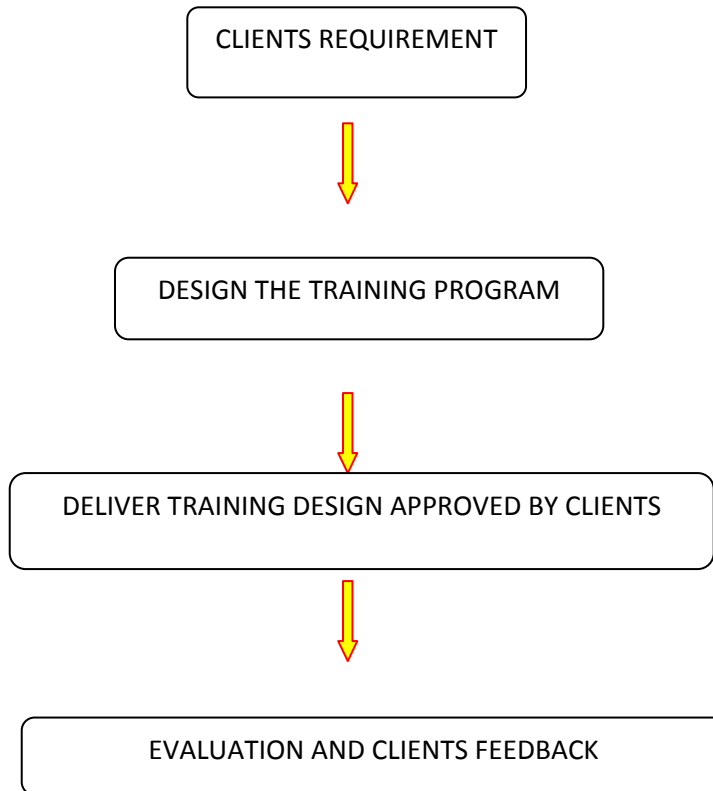
Our Consulting Services:

- **Business Intelligence and Knowledge Management Solution and Services including:**
 - Balanced Scorecard design and automation with joint collaboration with Balanced Scorecard Collaborative (BSCol).
 - Executive Information System (EIS) Development using Knowledge Base EIS Dashboard toolkit development.
 - Business Intelligence and OLAP implementation using Microsoft Analysis Server and Proclarity.
 - Data Mining Services which includes propensity modeling, profiling, credit-scoring, churn modeling and profitability models using SAS
 - Enterprise Information Portal (EIP)
- **Enterprise Data Warehousing Implementation services including:**
 - Data Auditing and Cleansing using Dataflux technology
 - Data Transformation Services
 - Data Warehouse Design and Modeling
 - Meta-data management services and application
- **Health-Care Solution:**
 - Total Hospital Information System (THIS)
 - Integrated Blood-bank management system consisting of about 16 modules
- **Business Process Outsourcing and Shared Services Outsourcing:**
 - Software/Application productization or bespoke application development services using .NET and Java technologies.
 - Application internationalization
 - Mobile/PDA development services using Windows Mobile
 - RFID and SCADA based application development
 - Data Migration Services
 - Document Conversion

Our Corporate Training Programs

- ❖ IT TRAINING
- ❖ HR MANAGEMENT TRAINING
- ❖ PROJECT MANAGEMENT TRAINING
- ❖ FINANCIAL MANAGEMENT TRAINING
- ❖ TEAM BUILDING TRAINING
- ❖ HRDF SBL CLAIMABLE
- ❖ TRAINING FACILITIES

OMERA will provide the training needs to all staff levels of the corporate organization by continuously refining existing programs and developing new ones in order to meet the rapidly changing corporate environment.



IT Training

- Microsoft Windows Training
- SQL Server Training
- Visual Studio and .NET Courses
- SharePoint, Access, Excel and Office Courses
 - 2552- Administering Microsoft Windows SharePoint Services
 - 2553- Administering Microsoft SharePoint Portal Server 2003
 - 5060- Implementing Windows SharePoint Services 3.0
- Java Courses
 - Introduction to Java
 - J2EE
 - Java programming language
- Web Development Training
- XML Training and Web Services Courses

- Oracle Courses
 - Oracle 8i / 9i SQL
 - Oracle Database Administration & Management 1 (7, 8,8i & 9i)
 - Oracle Database Administration & Management 2 (7, 8,8i & 9i)
 - Oracle Server Performance & Tuning (7, 8,8i & 9i)
 - Oracle Database Backup & Recovery (7, 8,8i & 9i)
- IT Security Training
- Network Training and PC Support Courses
- TCP/IP, Cisco Networks, and Telecom Courses
- UNIX, Linux and Open Source Training
- C#, C++ and Perl Training
- Software Engineering Training
- Systems Analysis Training
- Adobe Photoshop Training
- Macromedia Training
- Microsoft Certified System Engineers
- Cisco Course
- Sniffer Course

HR Management Training

We can help your Managers to...

- ✓ Make the transition from being **"Managers" into "leaders"**
- ✓ **Tackle performance issues** more effectively like lateness and poor performance
- ✓ **Motivate and build their teams** into high performing units
- ✓ **Coach and develop** their staff regularly and consistently
- ✓ **Lead and implement** the aggressive change agenda that your company is going through
- ✓ Plan out and **manage their time and their workloads** more effectively
- ✓ **Delegate work** in an empowering way
- ✓ **Improve their communication and soft skills** – working with others to achieve results
- ✓ **Handle conflict** in an appropriate manner
- ✓ **Improve bottom line performance** measures like sales, service and customer satisfaction
- ✓ **Chair team meetings** so that they finish on time with actionable output

1) **MANAGEMENT TRAINING SKILLS**

- Practical Management Skills For High Performance Administration Professional
- Connecting with your customer positively and creating a winning impression
- Group Dynamic – workshop that exceed anything that your team ever imagine
- Effective Interview skill (content oriented)
- Effective Interview skill (Process oriented with personality tools)
- Employee TNA (workshop style)
- Leadership Development
- Roles and Boundaries management
- Train the Trainer – design & deliver for the emerging generation
- Workshop on purpose, process and people

- Business English and report writing
- Problem solving and decision making
- Inspiring positive work attitude
- Creative thinking and problem solving
- Client management and negotiation skills
- Fraud detection and development

Durations for each course: 2 days

Minimum: 10 Participants

HR COURSES CONDUCTED FOR IN-HOUSE TRAINING

Training Courses available

1. Managing TAX Planning Issues in a Human Environment.
2. Practical Aspect of EPF & SOCSO Acts – Claims, Procedures & Recent Developments
3. Structuring a TAX Efficient Remuneration Package for Employees
4. Practical Aspects of Employment Act 1955- Exploring the Right Answers.
5. Practical Aspects of Employee Recruitment and Termination.
6. Effective Management of Employee Performance

Durations for each course: 2 days

Maximum: 15 Participants

Who Should Attend

- New Coordinators, managers and Head of Department
- Team leaders and HR staffs
- Those new to management within the past two years who have had no formal management training
- Professionals who are about to be promoted to a management position

Upon completion of this management skills course, you will be able to:

- Develop strategies that make things happen
- Take intelligent risks
- Influence people to follow you
- Gain cooperation at every level
- Lead a winning team, department or organization
- Empower others to deliver results
- Recognize individual and team success
- Define performance standard and hold people accountable
- Align performance goals with strategy

Project Management Skills Courses

Course

Project Management: Skills for Success	4 Days
Project Management for Software Development	4 Days
Strategic Project Management	4 Days
Project Management Challenge	3 Days
Developing User Requirements	4 Days
Project Portfolio Management	3 Days
Project Scheduling and Budgeting	3 Days
Recovering Troubled Projects	3 Days
Project Risk Management	4 Days
Project Quality Management	3 Days
Project Team Leadership	4 Days
SharePoint for Project Management	3 Days

FINANCIAL MANAGEMENT TRAINING

Course 1: Evaluating Financial Performance

Course 2: Financial Planning & Forecasting

Course 3: Capital Budgeting Analysis

Course 4: Managing Cash Flow

Course 5: Managing Risk

Course 6: The Management of Capital

Course 7: Mergers and Acquisitions (Part 1)

Course 8: Mergers and Acquisitions (Part 2)

Course 9: Creating Value through Financial Management

Course 10: Advanced Concepts in Financial Management

Course 11: Strategic Planning

Course 12: Activity Based Costing

Course 13: Financial Modeling

Our Clientele

British Council



Free E-Classified
Advertisement Portal



Kementerian Pembangunan
Wanita, Keluarga dan Masyarakat



University Putra Malaysia



Koperasi NESA Pelbagai Berhad



HELP University



KEN Damansara

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